



## METER DATA MANAGEMENT V 2.2

### 3.3.1 Gather and Maintain Customer (Contact) Information

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## Brief Description

**Business Process:** 3.3.1 MDM.v2.2.Gather and Maintain Customer (Contact) Information

**Process Type:** Process

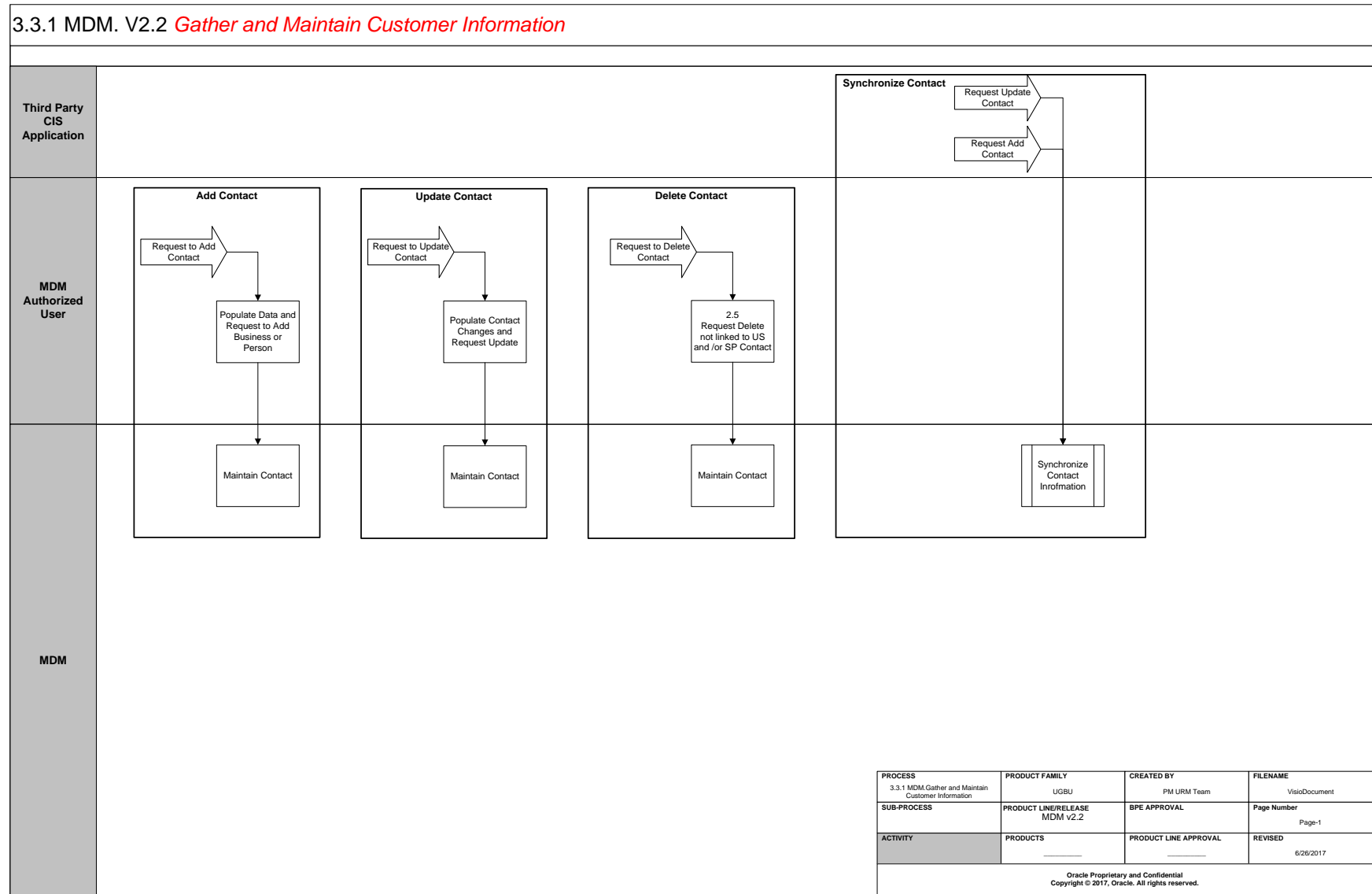
**Parent Process:**

**Sibling Processes:**

The process described in this document takes place if business identifies the needs to add, update or delete contact using MDM application. In most of the situations contact information is received from external source (Third Party CIS application) and maintained within MDM application. Usually synchronization process is fully automated process.

Also MDM Authorized User can create, update, delete contact as well as connect it to the specific Service Point(s) and Usage Subscription

# Business Process Model



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## Test Documentation related to the Current Process

ID	Document Name	Test Type

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## Document Control

### Change Record

Date	Author	Version	Change Reference
09/04/2011	Galina Polonsky	1	Initial version
02/15/2012	Galina Polonsky	1.1	Minor updates, reviewed
07/10/2015	Galina Polonsky	1.2	Review

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## Attachments

### How to Read and Understand Process Diagram .URM Standards. Notations



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